



## **B2B Customer information**

### **Return concept acc. to §7a ElektroG**

Q/BK  
Rev. 1.0  
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WEEE-Reg.-No.  
DE 78054880

### **Obligation to take back used products B2B**

With the Electrical and Electronic Equipment Act (ElektroG3), which was amended on 1 January 2022, manufacturers of B2B devices are now also obliged to submit a take-back concept (see §7a ElektroG3) to the Stiftung Elektro-Altgeräte Register (EAR) as part of the registration process and also to inform the users of their devices about the disposal channels that have been set up. We hereby fulfil this legal obligation.

This regulation was introduced in order to concretise the take-back obligations of manufacturers of B2B devices in accordance with §19 ElektroG and to encourage manufacturers to deal with the take-back obligation.

Delphin Technology AG takes responsibility for its products and returns them to a high-quality recycling and disposal process after use. For devices that have been used commercially or in public institutions - so-called B2B devices - we have a return and disposal option available.

### **What you should pay attention to**

- Items in our product range that fall under the Electrical and Electronic Equipment Act must not be disposed of with household or industrial waste.
- We expressly point out that according to §19 ElektroG, any personal data on the devices to be disposed of must be deleted by you.
- Please double-check that the correct items are returned. Delphin will forward the returned items to the disposal/recycling process without any further inspection.
- We will bear the costs of professional disposal. However, the customer must bear the costs of returning the appliances to be disposed of, so only carriage paid deliveries are accepted.
- A return must be registered in advance and clearly labelled **“Return for scrapping in accordance with the WEEE Directive”** must be labelled. Items that are sent to us without prior notification or appropriate labelling will be returned to the sender at the sender's expense plus a flat-rate charge.

### **Options for returning and disposing of used products**

If you wish to return an electrical appliance purchased from Delphin Technology AG, please contact us via our head office on +49 (0) 2204 97685-0 or by e-mail at [info@delphin.de](mailto:info@delphin.de). We will be happy to organise the return together with you.

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